

**PATENT**

Docket No.: 16356.659 (DC-03234)

Customer No.: 000027683

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Merkin, Cynthia et al

Serial No. 09/977,736

Filed: October 15, 2001

For: COMPUTER SYSTEM WARRANTY  
UPGRADE METHOD AND  
APPARATUS

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Confirmation No.: 2868

Group Art Unit: 3626

Examiner: Glass, Russell S.

**AMENDMENT AND REQUEST FOR RECONSIDERATION UNDER 37 CFR 1.116**

Mail Stop AF  
Commissioner For Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Final Office Action dated August 8, 2006, please amend the above-identified patent application as follows:

**INTRODUCTORY COMMENTS**

Claims 1, 25, 35-38, 41, 49, 55 and 57 are amended, and claims 1-38 and 41-57 remain in the application. Re-examination and reconsideration of the application, as amended, are requested.